2018 Xpeditor User Conference Agenda
May 15-16th
The Westin
Cleveland, OH
Conference-at-a-Glance
Tuesday, May 15

8:00 - 9:15 a.m. Registration
9:15 - 9:45 a.m. Meet & Greet
9:45 a.m. Welcome, Introductions
10:00 - 11:15 a.m. Keynote Session
11:15 - 11:30 a.m. Refreshments
11:30 a.m. - 12:25 p.m. General Session
12:30 - 1:30 p.m. Lunch
1:30 - 2:20 p.m. Educational Sessions - Set A
2:30 - 3:20 p.m. Educational Sessions - Set B
3:30 - 4:20 p.m. Educational Sessions - Set C
4:30 - 5:00 p.m. Break
5:00 - 6:20 p.m. Cocktail & Networking Reception
6:30 p.m. Depart for Entertainment Venues

Tuesday, May 15

8:00 - 9:15 a.m. Registration, Continental Breakfast
9:15 - 9:45 a.m. Meet & Greet with Vendors, Quadax Personnel, and Xpeditor Users
9:45 a.m. Welcome and Opening Remarks - Tony Petras
10:00 - 11:15 a.m. Keynote Session: Let it Go, Just Let it Go! - Presented by Kent Rader
Kent Rader, author, speaker, and comedian, helps people and associations learn and experience how laughter matters in reducing stress and building quality organizations. Kent survived 5 years in public accounting and 12 years in the hospital C-suite before becoming a professional speaker in 1997. Among other achievements, he has authored the stress reduction book titled Let it Go, Just Let it Go, and has won the Branson Comedy Festival.

11:15 - 11:30 a.m. Refreshment break, Meet & Greet with Vendors, Quadax Personnel, and Xpeditor Users

11:30 a.m. - 12:25 p.m. General Session: Medicare Hot Topics Impacting Payments - presented by M. Jill Griffith, CPA, CPC, Arnett Carbis Toothman, LLP
This session will assist attendees with identifying and prioritizing recent compliance trends and policy changes impacting payments. Specific learning objectives: to identify Outpatient Prospective Payment Changes for 2018 which have significant payment impact; to understand the Targeted Probe and Educate Program; and to understand the implications of the latest hot topics regarding coding, billing, and revenue cycle opportunities impacting payment.

12:30 - 1:30 p.m. Lunch

1:30 - 2:20 p.m. Educational Sessions - Set A

This session will focus on the recent integration of Decision Support: Errors & Denials with the new Quadax Enterprise Data Warehouse and demonstrate the enhanced user experience and exciting new reporting capabilities that include comparative metrics and benchmarking.

A2. Predictive Analytics: Revenue Cycle Optimization using Artificial Intelligence - Presented by Eric Matson & Blair Elledge
Learn about the exciting new features coming to Xpeditor that leverage artificial intelligence to predict claim outcomes and optimize your Claims Management workflow. Reduce your Days in A/R and prioritize the claims that matter most to your bottom line!

XpressBiller is a powerful rule-building tool that can lessen manual intervention to improve Xpeditor efficiency. Learn how to effectively use this feature with hands-on introduction and application.
2:30 - 3:20 p.m. **Educational Sessions - Set B**

**B1. Advanced Claim Status: Workflow by Exception in Claim Follow-Up**  - *Presented by Justin Jakubik & David Piascik*

Focus your follow-up activities on only the claims that require your attention. Learn how to leverage automatic, payer-provided status information to maximize your staff’s efficiency, avoid unnecessary time spent on hold with payers, and avoid wasting time validating claim status on non-actionable claims.

**B2. RemitMax & Adena Health System Case Study: Transforming Remittance Management into a High-Performance Operation**  - *Presented by Angela Lowery, Adena Health System, & Jennifer Gurrant*

With the power of RemitMax, a remittance management tool by Quadax, you can streamline and automate your remittance data and correspondence documents. Whether it’s paper to electronic process adoption, splitting and routing of co-mingled funds, or the creation of custom posting files, RemitMax will get the right data to the right system so you can balance deposits, post payments, and reduce A/R. A satisfied customer, Adena Health System, will share how RemitMax optimized their paper remittance processing.


In this hands-on session, you will see how to use Excel pivot tables to help staff work more effectively and make your Director dance. Using Xpeditor and Decision Support reports, we will pull key data to create meaningful output.

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3:30 - 4:20 p.m. **Educational Sessions - Set C**

**C1. Report Writing & Customization: Making Xpeditor Report Builder Work for You**  - *Presented by Dave Hronek & Candy Thompson*

In this session, attendees will take part in an overview of the report-building experience. A series of walk-throughs will familiarize everyone with the various features that can be used to code free custom reports, equipping you to use all the available tools to your advantage.

**C2. Contract Management: Collect What You are Owed**  - *Presented by Justin Jakubik & John S. Leskiw II*

Is your facility a victim of revenue leakage? Are you aware that 7%-11% of claims are not paid correctly according to their contractual terms? Learn more about how our Xpeditor Contract Management solution can optimize your revenue cycle and level the playing field with payers.

**C3. Dashboard Key Performance Indicators Hands-on Workshop: Analyzing Data to Increase Workflow Efficiency**  - *Presented by Jill Graber and TJ Kish*

This management-level breakout session will demystify the Xpeditor Dashboard setup and use, equipping you to create and understand the functionality available to drive production efficiencies.

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4:30 - 5:00 p.m. **Break**

5:00 - 6:20 p.m. **Cocktail & Networking Reception**

6:30 p.m. **Transportation Departs for Pre-Selected Evening Entertainment & Festivities**

- Little Italy
- Cleveland Playhouse: Aladdin
- The Cleveland Flats: Margaritaville
- Choose your Own Activity
Wednesday, May 16

7:00 - 8:00 a.m. **Breakfast, Meet & Greet** with Vendors, Quadax Personnel, and Xpeditor Users

8:00 - 9:00 a.m. **General Session: Quadax News You Can Use** - Presented by Ashley Fasciana & Eric Matson

The Product Management team will share details on some recent Xpeditor updates as well as Quadax news that's relevant to you. You'll hear about gateway switches, commercial medical necessity policy news, upcoming events, and more.

9:05 - 9:50 a.m. **Electronic Health Record (EHR) Discussion Groups**
D1. The Epic Group
D2. The MEDITECH Group
D3. The Cerner/Soarian Group
D4. The “All Other EHRs” Group

9:50 - 10:10 a.m. **Refreshment Break, Meet & Greet** with Vendors, Quadax Personnel, and Xpeditor Users

10:10 - 11:00 a.m. **Educational Sessions - Set E**

E1. REPEAT - Comparative Metrics & Benchmarking Combined with Big Data: Optimizing Big Data within Decision Support - Presented by Andrew Constantino & Amy Richards
See A1 for description.

E2. REPEAT - Advanced Claim Status: Workflow by Exception in Claim Follow-Up - Presented by Justin Jakubik & David Piascik
See B1 for description.

See B3 for description.

11:10 a.m. - 12:00 p.m. **Educational Sessions - Set F**

F1. REPEAT - Predictive Analytics: Revenue Cycle Optimization using Artificial Intelligence - Presented by Eric Matson & Blair Elledge
See A2 for description.

F2. REPEAT - Contract Management: Collect What You are Owed - Presented by Justin Jakubik & John S. Leskiw II
See C2 for description.

F3. REPEAT - XpressBiller Hands-on Workshop (Intermediate): Driving in the Xpress Lane - Presented by Ashley Fasciana & Shawn Gilcher
See A3 for description.

12:15 - 1:30 p.m. **Lunch, Concurrent with General Session: Quadax Past, Present, & Future** - Presented by Jim McCauley, Brian Prahst, & Eric Matson

Join us for a light-hearted look back at the history of Quadax including its inception, historical milestones, and some favorite memories. We will also look at the recent investments fueling our present-day activities and improvements. And finally, a view into the future of Quadax through our roadmap.

1:30 - 1:50 p.m. **Closing Remarks, Prize Drawings**

Don't forget to complete the User Conference Evaluation included in your welcome packet. Your feedback is very important to us!